

Certified SAFe® Scrum Master Training Course

Certified SAFe® Scrum Master provides essential training for leading Agile transformation with the Scaled Agile Framework, emphasizing servant leadership, team dynamics, and effective iteration planning.

 BUS-101

Course Outcomes

Professional, practical, & hands-on live instructor-led training

Start as a beginner and graduate as a certified professional, with the skills, experience, and job-search know how to get your career started.

 **Start Today**

Potential Career Tracks

SAFe® Scrum Master

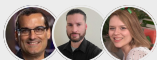
Agile Project Manager

Agile Coach

Product Owner

Release Train Engineer

Agile Delivery Lead



Taught by Industry Veterans &
World Class Instructors

Introduction to Certified SAFe® Scrum Master

Course Overview

Intellectual Point's Certified SAFe® Scrum Master Training Course comprehensively equips participants with the skills and knowledge needed to facilitate agile teams using the SAFe® framework effectively. This course is designed to familiarize learners with the principles of agile and lean development, and to educate them about the role of a Scrum Master in a SAFe® enterprise. Participants will engage in a series of interactive discussions, exercises, and activities that model the role of the Scrum Master in a SAFe® environment. By the end of the course, attendees will be adept in guiding teams to deliver high-quality results through improved practices, communication, and collaboration.

Throughout the training, you will explore topics such as team building, servant leadership, Agile frameworks, and scaling agile across global enterprises. You will learn to apply Scrum principles to improve team dynamics and align the efforts with organizational goals. By the end of the program, participants will have practical techniques to become effective Scrum Masters, improve enterprise strategies, and facilitate agile practice transformation.

Obtainable Skills

Facilitation of Agile Events

SAFe® Framework Application

Team Dynamics Coaching

Lean-Agile Leadership

Iteration Planning

Scaled Agile Techniques

Scrum Master Responsibilities

Agile Transformation Strategies

Problem Solving and Conflict Resolution

Course Insights

Audience Profile

This Certified SAFe® Scrum Master Training Course is ideal for professionals in the fields of project management, product development, and business analysis who are keen to expand their agility in a scaled environment. It particularly suits aspiring Scrum Masters, team leaders, project managers, and those in roles responsible for maximizing Agile and Lean practices within their organizations. This training is also beneficial for IT professionals who wish to transition into leadership roles in Agile-driven projects and enterprises, providing the opportunity to align technical processes with strategic objectives.

Course Outcomes

By the end of this course, participants will:

1 Understand and implement the duties of a Scrum Master within a SAFe® environment.

2 Facilitate effective team collaboration and communication using Lean-Agile principles.

3 Lead and guide teams in execution and improvement of Agile practices for better performance.

4 Support the team by resolving conflicts and removing impediments to progress.

5 Obtain the SAFe® Scrum Master certification to validate expertise and enhance professional credibility.

Module by Module Learning *Outline*

 **6 Modules**

Module 1: Foundations of Agile and Lean Development

Learning Objectives:

- Understand the principles of Agile and Lean development within a SAFe® framework.
- Recognize the benefits of Agile methodologies for team performance.

Topics Covered

Agile Principles and Mindset:

- Overview of Agile values and principles.
- Importance of Agile in modern organizational settings.

Introduction to Lean Thinking:

- Core Lean principles and their impact on workflow.
- Identifying and minimizing waste in development processes.

Module 2: Role of the Scrum Master in a SAFe Environment

Learning Objectives:

- Comprehend the responsibilities and importance of a Scrum Master in a scaled Agile Framework.
- Develop skills to coach and lead Agile teams effectively.

Topics Covered

Scrum Master Responsibilities:

- Facilitating Agile events and ceremonies.
- Supporting team collaboration and efficiency.

Servant Leadership:

- Building trust and fostering an environment of continuous improvement.
- Techniques for empowering teams through servant leadership.

Module 3: Facilitating Agile Teams for High Performance

Learning Objectives:

- Enhance team dynamics and ensure effective collaboration to achieve high quality results.
- Apply Agile practices to optimize team processes and outcomes.

Topics Covered

Team Dynamics and Collaboration:

- Strategies for building and nurturing high performing teams.
- Effective communication techniques for Scrum Teams.

Iteration Planning and Execution:

- Planning iterations within a SAFe® Agile Release Train (ART).
- Aligning team goals with organizational objectives.

Module 4: Scaling Agile Practices Across the Organization

Learning Objectives:

- Implement scaled Agile practices and understand their organizational impact.
- Facilitate Agile transformation efforts across large enterprises.

Topics Covered

Scaled Agile Framework (SAFe®):

- Introducing key components of SAFe® for scaling Agile.
- Role of Scrum Masters in enterprise level Agile contexts.

Agile Transformation Strategies:

- Techniques for Agile transformation leadership.
- Aligning SAFe® practices with business goals and strategies.

Module 5: Problem Solving and Conflict Resolution

Learning Objectives:

- Acquire problem solving techniques to remove impediments.
- Develop conflict resolution strategies to foster team harmony.

Topics Covered

Resolving Team Conflicts:

- Skills for identifying and addressing interpersonal conflicts.
- Creating a culture of open feedback and conflict resolution.

Removing Impediments to Progress:

- Tools and techniques for identifying and eliminating bottlenecks.
- Encouraging proactive problem solving within the team.

Module 6: Certification and Exam Preparation

Learning Objectives:

- Prepare for the SAFe® Scrum Master certification exam.
- Validate knowledge and skills acquired throughout the course.

Topics Covered

Review of Key Concepts:

- Comprehensive review of SAFe® Scrum Master roles and responsibilities.
- Examining Agile practices and LeanAgile leadership principles.

Certification Exam Strategies:

- Tips for successful certification exam completion.
- Resources and study aids for exam preparation.