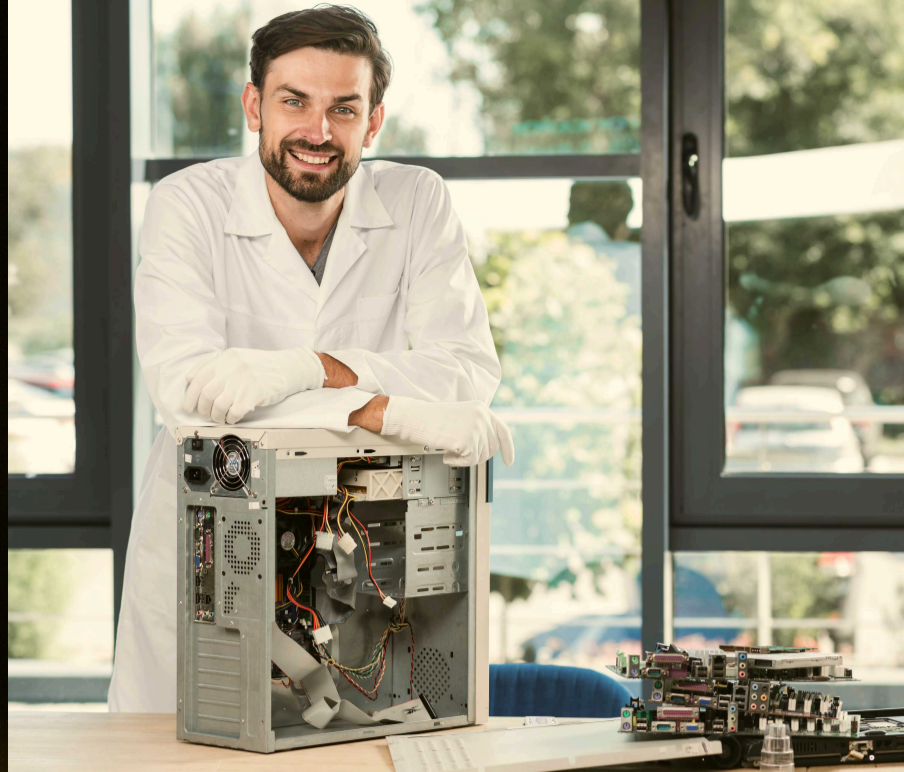# IT Support Technician *Pathway Program*

This pathway is tailored for individuals seeking to build a hands-on career in IT support and systems administration.

⏱ 216 Total Clock Hours   🎖 3 Obtainable Certificates

▶ **Start Today**

What you may learn

This is what you will experience in the Pathway

The pathway includes 3 instructor-led classes for you to learn technical skills and applicable examples to prepare you for technical certifications and training towards IT Support Technician.

Taught by Industry Veterans & **World Class Instructors**

Potential Career Options

IT Support Specialist   Network Technician

Help Desk Analyst   Systems Administrator

Cybersecurity Technician

Introduction to the IT Support Technician Pathway ⌄

▶ **Overview**

This pathway is tailored for individuals seeking to build a hands-on career in IT support and systems administration. By focusing on foundational certifications such as CompTIA A+, Network+, and Security+, this program equips you with the essential skills to troubleshoot, manage, and secure IT systems effectively. The pathway emphasizes practical knowledge, preparing you to become a skilled technician capable of addressing real-world IT challenges. It is ideal for those who enjoy problem-solving and working with technology to ensure seamless IT operations in diverse environments.

Upon completion of this pathway, students will be able to:

Master hardware troubleshooting   Implement network solutions

Strengthen system security   Configure operating systems

Available Courses   ⏱ 216 Total Clock Hours ⌄

Foundational Course

🛡 **CompTIA A+**
💾 Class & Skill Application   36 Class Hours • 36 Skill App Hours

Intermediate Course

🛡 **CompTIA Network+**
💾 Class & Skill Application   36 Class Hours • 36 Skill App Hours

Advanced Course

🛡 **CompTIA Security+**
💾 Class & Skill Application   36 Class Hours • 36 Skill App Hours

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Intellectual POINT EXCELLENCE THROUGH EDUCATION

IT Support Technician Pathway Brochure • Official Document
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