

Real Training. Real Practice. Real Results.



Business Analyst



Prerequisites

It is not required that students have specific expertise with regards to business analysis, however, a four year degree from an accredited university is preferred.



Program Goals

The Business Analyst (BA) program is best suited for individuals who work within project teams, product development and for those that perform business analysis in their role. The Business Analyst works with stakeholders from all business units and related third parties to define and document business processes and software requirements for technology initiatives. This is inclusive of on-line products, content management systems, and business information systems. This training enables Business Analysts to maximize their potential and efficiency by providing the necessary skills to become the most capable problem solver for an organization. Our BA curriculum consists of the most in demand certification preparation courses within a hands-on, interactive learning environment.



Professional Objectives

The objective of the program is to grow the skills of the Business Analyst (BA) in order for them to contribute successfully to projects by defining the needs of the business. The students will be able to:

- Professionally maintain high standards of practice, making ethical/legal judgments, and sustaining professional standing through a commitment to life-long learning.
- Provide solutions, assessments and validation to a broad range of situations by eliciting, planning, monitoring and analyzing enterprise requirements.
- Demonstrate effective use of written, verbal, and non-verbal communication, employing relevant knowledge, skills, and judgment in a business setting.
- Document, manage research and communicate business requirements, from the initial stakeholder meeting, to the final solution assessment and validation phase.
- Demonstrate organization skills, prepare written and oral presentations, interview clients, facilitate meetings, and respond to conflict professionally.
- Perform a variety of quality control procedures, including gap analysis, problem analysis, needs assessment, cost benefit analysis, business test plans and test cases.
- Collect, manage, and interpret data to identify trends and issues in the workplace to create and develop levels of measure.
- Design, develop, implement, and maintain levels of metrics, accurate statistics, requirements lists and constraint documents



Curriculum:

- **BUS 1001:** Introduction to ITIL® | 24 hours
- **BUS 1002:** Introduction to Scrum and Agile | 16 hours
- **BUS 2002:** Business Analyst Professional | 40 hours
- **DEV 1004:** Tableau Desktop Associate | 32 hours
- **CLO 1001:** Introduction to Cloud Computing | 40 hours
- **ISA 1002:** Introduction to Cyber Security | 48 hours
- **Total Program Clock Hours | 200**



Learning Outcomes

Upon completion of the Business Analyst Program, graduates will be able to:

- Apply the principles, models and concepts of Service Lifecycle and IT processes
- Incorporate the Continual Service Improvement benefits into the product
- Refer to security concepts to ensure the requirements comply with best practices
- Implement project management domains to define project's scope, time, cost, quality and risk
- Analyze collected requirements and ensure the development logic for operation, management, accessibility and security
- Precisely document the analyzed requirements and create interactive dashboards using Tableau
- Use Tableau features like connecting to Data Analysis, Calculate Fields and other formatting features to share the reports with stakeholders